

November 15, 2000
(408) 288-2820 ext. 210

Media Contact: Lee Kopp, Publicity
lkopp@balletsanjose.org

RESONATE ESTABLISHES CHARITABLE FOUNDATION; SUPPORTS BALLET SAN JOSE SILICON VALLEY

Million Dollar Fund's Inaugural Grant to Address Ballet Housing Needs

SAN JOSE, Calif., Nov. 15, 2000 – Community Foundation Silicon Valley and Resonate Inc. (NASDAQ: RSNT), announced today the first grant from Resonate's newly formed charitable fund, the Resonate Foundation. The Resonate Foundation's first grant will assist the dancers of Ballet San Jose Silicon Valley with their housing needs as they relocate from Cleveland to Silicon Valley. Resonate, the leading provider of Internet Services Management (iSM) solutions, created the Resonate Foundation by directing shares of its initial public offering of stock in August 2000 to the Community Foundation.

The new Ballet San Jose Silicon Valley was formed after the Cleveland half of the San Jose Cleveland ballet suspended operations. Two-thirds of the dancers are moving to the Bay Area to form the core of the new company and must now compete in Silicon Valley's hot housing market.

"The Silicon Valley will thrive only so far as it addresses the range of needs for our community. Ken Schroeder and Resonate have demonstrated what enlightened philanthropy can do," said Andrew Bales, Executive Director, Ballet San Jose Silicon Valley. "This gift softens the economic blow that our dancers faced. It is only with this kind of support that artists can live under the region's challenging economic conditions and contribute to the Silicon Valley lifestyle."

"We are delighted that Resonate, a newly public company, is making an exciting investment in the Ballet San Jose Silicon Valley," said Peter Hero, President of Community Foundation Silicon Valley. "This gift recognizes how critical the arts are to the quality of life in Silicon Valley."

Resonate created the Resonate Foundation by directing shares of the company's stock sold in its IPO to the Community Foundation Silicon Valley. The proceeds of the sale of those shares funded the Resonate Foundation with approximately \$1.1 million. The mission of the Resonate Foundation is to partner with nonprofit organizations to make a significant impact in the arts, education and other critical needs in our communities. The Resonate Foundation does not accept unsolicited grant requests.

"We are committed to supporting the arts in our community and we are extremely excited that our first grant will contribute to the success and longevity of this newly formed ballet," said Ken Schroeder, CEO and president of Resonate. "This is a testament to all the hard work our employees put forth for the Resonate Foundation to be created and funded. I am very proud of this accomplishment and look forward to seeing the Resonate Foundation flourish and benefit our community by making lasting, positive changes."

About Resonate

Resonate is a leading provider of Internet Services Management (iSM), a distributed software and services solution that maximizes service levels of e-business applications to ensure optimum user satisfaction. The Resonate iSM platform monitors the entire e-business infrastructure—the network, systems

and applications—and then takes automated real-time corrective action to ensure high availability and predictable performance of e-business applications. Hundreds of customers worldwide including Bank of America, Charles Schwab, Chase Manhattan Corporation, DoubleClick, E*TRADE, Federal Express, Johnson & Johnson and NextCard, among others rely on Resonate's patented, distributed software and services for their mission-critical, e-business initiatives. Resonate is headquartered in Sunnyvale, California.

For more information about how Resonate is "Keeping E-Business Open for Business™," visit <http://www.resonate.com>.

Community Foundation Silicon Valley

Community Foundation Silicon Valley was founded in 1954. It is one of the fastest growing foundations in the nation, with assets exceeding \$600 million and awarding grants in excess of \$50 million annually. The Foundation promotes philanthropy, provides charitable giving expertise to individuals and corporations, and makes grants to local nonprofit organizations and schools. More information is available at the Community Foundation's website at www.cfsv.org.

###

Resonate is a registered trademark, the Resonate logo and Keeping E-Business Open for Business are trademarks of Resonate, Inc. All other trademarks are the property of their respective owners.

Matters discussed in this news release involving expectations, beliefs, plans, projections, intentions, or strategies are forward-looking statements under the federal securities laws, and are made under their safe-harbor provisions. Such forward-looking statements are subject to certain risks and uncertainties. Risks that could cause actual results to differ materially from those projected are discussed in the "Risk Factors" section of our prospectus on Form 424(b) and our Quarterly Report on Form 10Q for the quarter ended June 30, 2000, which are on file with the Securities and Exchange Commission. Readers are cautioned not to place undue reliance on these forward-looking statements, which reflect management's analysis only as of the date hereof. Resonate undertakes no obligation to publicly release the results of any revision to these forward-looking statements that may be made to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events.